::: fme

Next Generation OpenText Documentum Upgrade Assessment

Cost-saving and Sustainable Upgrade Strategy

OpenText offers its customers the opportunity to prepare architecture and design strategies for their next generation platform OpenText Documentum and the new clients D2 and xCP 2.x The extraordinary benefit of the new client products exist in their flexible configurability, which in turn reduces the complexity and burden on individual departments as well as the IT systems. There is no longer the need for custom programming but there is the capability to provide extensions when needed. The question is what happens to the Webtop and WDK customizations and installations that you have deployed for years? Perhaps you have hundreds to thousands of users deployed on the WDK framework that has been tailored to the customer's needs and you wonder whether and how the new clients software (D2 & xCP) will fit into the organizations platform strategy? This is your chance to take advantage of our 15+ years of hands-on experience covering hundreds of complex upgrade and migration projects. fme can give you an platform overview of the new application software and its capabilities. We would provide the overview with an one-day upgrade assessment, thereby summarizing the challenges specific to your operating environment. Based on this assessment, we will outline a fixed pricing model for your individual application upgrade and migration strategy.

Challenge

Changes are coming in regards to the D7 OpenText Documentum platform that can have a significant and positive impact to your organization, particularly with the advantages of the new D2 and xCP application interfaces. At the same time, the application infrastructure presents additional challenges as it does not represent a typical Webtop/WDK version upgrade but rather introduces completely new technologies. If you are responsible for OpenText Documentum applications in your organization, it is your responsibility to make sure the platform is sustainable over the long run. This involves gathering the appropriate requirements from the various business departments with those of the IT department and implementing solutions in the most cost-efficient manner. Is it possible that you have already put a strategy together with the new client applications interfaces

from OpenText Documentum or are you not yet clear about the differences between D2 and xCP? There are decisions that should be made regarding the future platform for your business.

Solution

We will provide an economical and sustainable upgrade strategy specific to your OpenText Documentum environment applying the know-how and professional experience that we have gathered over the years. We will support you in defining a tailored upgrade and migration strategy for your company, which would include the following:

• **Client-Workshop:** We will show you the advantages of the various application interfaces and how they can be economically put to work for you.

Quickfacts – D7 | D2 | xCP

OpenText Documentum 7

• Better performance based on intelligent session management and type caching
• Improved content intelligence with xPlore 1.3
• Private cloud enablement with xMS
• FIPS 1402 Level 1 compliance
• Centralized key management
• AES encryption
• Requirement for xCP 2.x

OpenText Documentum D2

• Client focused on document centric use cases
• Configuration of typical ECM requirements
• Template based out-of-the-box functionalities
• Support for virtual documents
• Workspace and widget based user interface

OpenText Documentum xCP 2.x

• Client focused on processes and case management applications
• Component based user interface
• Development of custom components
• Offline development by use of the xCP Designer

- **Potential Solutions:** We will help you discover whether the various advantages of the new technology will allow you to introduce new applications that were previously unattainable.

- **Upgrade Existing Applications:** You can decide whether to consider a soft migration (for example, parallel D2 or xCP installations on existing infrastructure for selected pilot applications as preparation for a company-wide transition) or if a migration is already planned and should be implemented in the context of a 'big bang' scenario. We can provide personalized support for your specific requirements using best practice methods. We help you identify the appropriate budget and return on investment (ROI) by implementing OpenText Documentum D2 or xCP, based on your existing Webtop and WDK applications and your functional requirements. In addition we would help you to determine which of your other applications are best suited to leverage the capabilities of the new clients.

- **Determine/Manage Licensing Needs:** We will help you to determine licensing you will need and support you with working out a deployment strategy, which is vital for your organization.

Benefit

Combine the advantages of the new clients from OpenText Documentum with the appropriate consulting and upgrade expertise by fme.

- Increased user acceptance

- Configuration instead of programming

- Shorter project timelines thanks to configuration and application template

- Faster deployment of your applications

- Less need for maintenance thanks to quicker

  configuration modifications

- Sustainability for your platform strategy

- Reliable and reduced risk upgrade supported by our experience

We are confident that you will be able to achieve cost savings by using an optimized client strategy and individualized upgrade planning! Let's work together to find out what is necessary within your environment.

Our offer to you

- Free on-site assessment of your existing and planned environments, using tested procedural models and checklists

- Based on this information, we will recommend the optimal procedure for upgrading or migrating your OpenText Documentum environment to the current version or to a new client

- As a result of the assessment, you will receive an individual fixed price offer for migrating your backend, as well as suggestions about additional procedures involving the adaptation of your application interface or the upgrade to a new client

- Depending on the complexity and capacity for modification of your clients, we will also recommend a single or multi-day analysis conducted by fme experts, in order to determine the proper strategy for upgrading the client customizations

Expertise

As a long-time partner of OpenText Documentum, we have had our finger on the pulse of Enterprise Content Management (ECM) developments since 1998. Our consultants are highly qualified and trained on the new platform and client applications. As a result of our participation as a selected partner in programs such as the Early Access Program (EAP) and Rapid Success Program (RSP), we are quickly able to establish an in-depth knowledge on the benefits of employing these new technologies. For over 15 years we have successfully implemented migration projects with various levels of complexity at major corporations, often supported by our certified product migration center.

- Since 1998, our consultants have completed countless Documentum version upgrades, from 4i to the current version 7.0, in various projects and at various levels.

- We have been supporting our customers worldwide since 2004 with the migration of several million documents from various systems onto an OpenText Documentum infrastructure.

- We are currently carrying out various migrations of different clients to D2 for our customers all across the globe.

- Our consultants have developed and successfully introduced applications based on OpenText Documentum technology in over 120 customer projects.

Our collected experiences and expertise allow us to offer you a professional and reliable migration of your backend infrastructure, your frontend applications, and data migration – all based on a fixed pricing structure resulting from an assessment, foregoing risks and surprises. We are aware of the stumbling blocks and can lead you safely around them – to a result that meets your expectations!

Have we generated interest? fme would welcome the opportunity to present our capability in application consulting, upgrades, and migration. We look forward to hearing from you, and to assist in preparing an assessment of your specific requirements together with you within.