migration center®

CASE STUDY

Efficient migration of regulatory documents from a legacy OpenText Documentum system to Veeva Vault RIM

hikma.

Benefits

- Error-free migration of all regulatory documents
- Complete transfer of records from source to target system
- Project delivered on time & within scope

"We had previously worked with fme on other projects, and it was clear to us they would be the right partner for this particularly time-critical assignment. Their team's migration experience combined with their migration-center software helped us to successfully migrate all our regulatory documents into the new system without errors and on schedule!" (Dave Bowman – Director IT Quality Regulatory and R&D Systems @ Hikma Pharmaceuticals)

Find out more at migration-center.com

Key figures

Source: Documentum-based commercial application
Target: Veeva Vault RIM
Industry: Pharmaceutical

Challenge

Hikma Pharmaceuticals, a leading global manufacturer of more than 700 high-quality branded and generic medicines, faced the challenge of migrating regulatory documents from a legacy OpenText Documentum system as it was to be discontinued at the end of 2022. Since they were already using Veeva for their quality documents, Hikma chose Veeva Vault RIM as their new target system.

In particular, the time pressure to have all documents imported into Veeva Vault RIM in accordance with the regulations as soon as possible required special care and efficiency during the transformation and migration process.

Solution

After the documents to be migrated, including their metadata, had been extracted from the source system, they were enriched with additional metadata before the actual migration. Subsequently, the transformation rules for Veeva Vault RIM were defined in specially designed mapping sessions.

As soon as the target system had been configured accordingly, the regulatory documents could be successfully imported according to their mapping configuration.

Finally, the migration verification showed an error-free and complete migration process. The original source system could then be decommissioned in time without any further obstacles.